

5 key points on how to improve the administration of the asylum system

1	2	3	4	5
Invest upfront on triage	Be more thorough	Increase oversight	Engage / Collaborate	Lead
Enhanced reception to get it right	Move on from crisis response	Do the simple things well	engagement: weak area. Need confidence that problem solving can be done together	Serve to lead
Back door of Manston. HMIP	Good people but poor processes	During inspections 2 hotels where staff not DBS checked. Why?	ICIBI has engaged (Shpresa Programme, etc.) – richness of information without compromise	Reorganisation of Home Office fundamental to improve system. Convoluted, fusion...
Balance of speed versus substance	Professionalism, not best effort	Basic things need to be done well: supervision of contractors for instance	Confidence to reach out	Don't accept it's all down to evil Home Sec, senior leaders have to lead staff
If effective, better long-term investment – integration better than punishment. NEIGHBOURS		Involve other statutory bodies (OFSTED, IASC, HIMCFRS, HMIP)		Operations vs. policy

Dull, but worthy: “Competent focus on the boring day job”